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QUALITY POLICY STATEMENT

Revision History

Page(s)	Reason for Change	Author/Reviewer	Issue No:	Date
All	Original Issue	Craig Norris	01	01/01/2014
1	Introduction of Production Director	Craig Norris	02	01/01/2021
All	Document has been renamed	Craig Norris	03	27/02/2024

1. About this policy

- 1.1 It is the policy of S+B (UK) Ltd, to provide its customers with high quality products and service. Implementation of the Quality Policy is the responsibility of every member of staff, starting with the Managing Director, who take's policy decisions which enable the correct action to be implemented throughout the organisation.


2. Responsibilities

- 2.1 The Production Director acts as Quality Representative and as such is responsible for the implementation and maintenance of the Quality Policy.
- 2.2 The Quality Policy together with Quality Assurance Procedures ensures that activities are controlled in a manner compatible with achieving required service levels and obligations effectively.
- 2.3 Each and every employee has a responsibility to ensure that the customer is at the centre of all decisions and actions.

3. Commitment

- 3.1 We are committed to the following:

- Planning and developing our quality system in conjunction with other management systems to improve the efficiency of our business and provide a better service to our customers.
- Operating a formal quality system, meeting the requirements of ISO 9001:2015 and to continually improve the effectiveness of the Quality Management System which will govern conformity to standards.
- Offering products and services that meet or exceed the requirements of our customers and the standards of relevant external authorities.
- Regularly review key business and quality objectives to ensure continued suitability.
- Ensuring that the quality management system and objectives are communicated and understood by all employees.
- Quality of product and service is paramount in putting the Customer First and is the responsibility of every employee in all areas of the business.

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3.2 It is mandatory that all staff adhere to the procedures in order to achieve a consistent approach to Quality assurance.



Paul Bentham
Managing Director

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